Privacy Policy

Scheduler Systems Ltd
scheduler-systems.com
Confidential

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01 Last Updated: December 3, 2025

Welcome to Scheduler Systems! This Privacy Policy applies to all Scheduler Systems products and services, including:

- Scheduler App - Our iOS and Android mobile application for shift scheduling
- Project Master - Our web-based project management platform
- Gal - Our developer platform for managing AI agent configurations (gal.run)
- Corporate Website - scheduler-systems.com

This policy informs users about the nature, scope, and purpose of the collection and use of personal data by Scheduler Systems Ltd in accordance with Israel's Protection of Privacy Law, 5741-1981 ("PPL") and applicable international data protection principles.

02 Who is Responsible for Data Processing?

The responsible party is Scheduler Systems Ltd, an Israeli company with operational seat in Israel ("Scheduler Systems", "we", "us", "our"). If you have any questions about data protection, contact us at support@scheduler-systems.com.

Company Details: Scheduler Systems Ltd Company Number: 517139382 Email: support@scheduler-systems.com

Data Protection Officer: For privacy-specific inquiries, you may contact our Data Protection Officer at privacy@scheduler-systems.com.

03 What is Personal Data?

Personal data is any information that relates to an identified or identifiable living individual. Different pieces of information, which collected together can lead to the identification of a particular person, also constitute Personal Data.

04 Legal Bases for Processing Your Data

We process your data based on the following legal bases:

- Consent: Where you have provided explicit permission to process your data for a particular purpose
- Contract: Where we process your information to fulfill a contractual arrangement we have made with you
- Legitimate Interests: Where we rely on our interests as a business to provide you with the best services in the most secure way, balanced against your interests
- Legal Obligation: Where we have a statutory or other legal obligation to process the information

05 What Personal Data Do We Collect?

General Data Collection (All Services)

a) Personal Data You Provide

This includes information you give us when you:

- Create an account (name, email address, phone number, password)
- Contact us for support (name, email address, inquiry details)
- Use our services (profile information, user-generated content)

If you provide Personal Data relating to a third party, you agree that (a) you have all necessary consents and (b) such third party has read this Privacy Policy.

Scheduler App Specific Data Collection

When using the Scheduler mobile application, we may collect:

- Location Data: Coarse location information and timestamp to provide location-based features
- Device Permissions: Access to camera, gallery, push notifications, internet connection
- App Store Data: Information collected by Google Play Store or Apple App Store (device identifiers, IP addresses, payment data)

- Sign-in Data: If you use Google, Apple, or Facebook sign-in, basic profile information (name, email, display picture)
- Service Data: Shift schedules, team information, messages, and other content you create within the app

Firebase Integration: The Scheduler app uses Google Firebase for backend services. Data is stored locally on your device and partially on Firebase servers.

Mobile Payment Processing

Mobile Subscriptions via RevenueCat: Payments for mobile app subscriptions are processed through RevenueCat, which integrates with Apple App Store and Google Play Store payment systems. We do not directly collect or store credit or debit card numbers from mobile app purchases.

What RevenueCat Collects:

- User identifiers (anonymous app user ID)
- Subscription status and purchase history
- Transaction receipts from Apple/Google
- Device information and platform (iOS/Android)

Apple and Google collect payment information according to their respective privacy policies. For details about how Apple and Google process payment data, please review their privacy policies linked above.

Project Master Platform Specific Data Collection

When using the Project Master platform, we may collect:

- Account Information: Name, email address, company details, role
- Project Data: Projects, tasks, team assignments, timelines, and related content you create
- Usage Data: How you interact with the platform, features used, session duration
- Communication Data: Messages, comments, and collaboration content within projects

Gal Developer Platform Specific Data Collection

When using the Gal developer platform, we may collect:

- Account Information: Email address, name, authentication tokens from GitHub/Google if you use SSO

- Usage Data: Feature usage, navigation patterns, API request metadata (endpoints called, response times)
- Diagnostic Data: Error logs, CLI command execution status (success/failure)

CLI Tool

When you use the gal CLI tool, we process authentication tokens to verify your identity and collect minimal diagnostic events. We do not collect your source code or keystrokes unless you explicitly send content to our servers.

GitHub App

When you install the Gal GitHub App, we access only repositories you explicitly authorize and read repository metadata needed for integration. We do not store your source code beyond what's needed for active processing.

IDE Extensions

Our VS Code and other IDE extensions authenticate with your Gal account and send minimal usage telemetry. They do not read or transmit your code unless you explicitly trigger a Gal feature.

Analytics

Gal uses PostHog for product analytics to understand usage patterns and improve the service. You can opt out of analytics in your account settings.

Website Specific Data Collection

When visiting scheduler-systems.com, we may collect:

- Contact Form Data: Information you provide through contact forms (name, email, message)
- Analytics Data: We use Firebase Analytics to track page views, time on site, navigation patterns, and general usage statistics
- Technical Data: IP address, browser type, device information, referring URLs

Automatically Collected Data (All Services)

We automatically collect certain technical information including:

- Device information (type, operating system, unique identifiers)
- Connection information (IP address, service provider)
- Usage patterns and interaction data
- Error logs and diagnostic information

06 How We Use Your Personal Data

We use your Personal Data to:

- Provide, maintain, and improve our services
- Process your account registration and authentication
- Enable core features and functionality
- Process payments and subscriptions
- Communicate with you about your account and our services
- Provide customer support
- Send service updates and important notices
- Ensure security and prevent fraud
- Comply with legal obligations
- Analyze usage to improve our products

07 Change of Purpose

We will only use your Personal Data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another compatible reason. If we need to use your Personal Data for an unrelated purpose, we will notify you and explain the legal basis.

08 Storage and Retention

Your personal data will remain with us until the purpose for processing the data no longer applies. If you assert a justified request for deletion or revoke your consent, your data will be deleted unless we have other legally permissible reasons for retention (e.g., tax or commercial law requirements).

Specific Retention Periods:

- Account Data: Retained while your account is active and for 30 days after deletion
- Payment Records: Retained for 7 years to comply with financial and tax regulations
- Service Data: Retained while you use our services and for 90 days after account deletion
- Support Communications: Retained for 3 years for quality assurance and legal purposes

09 When Do We Disclose Your Personal Data?

We may share your information with:

- Service Providers: Organizations that help us provide services, including:
- Hosting providers (Google Firebase, cloud infrastructure)
- Analytics services (Firebase Analytics)
- Payment processors (RevenueCat, Apple App Store, Google Play Store for mobile subscriptions)
- Customer support tools
- Email service providers
- Legal Requirements: When required by law, court order, or regulatory authority
- Fraud Prevention: When necessary to prevent fraud or protect our rights, property, or safety
- Business Transfers: In connection with a merger, acquisition, or sale of assets

We require all third parties to respect the security of your Personal Data and treat it in accordance with the law. We do not allow third-party service providers to use your Personal Data for their own purposes.

10 International Data Transfers

Your data may be transferred to and stored in countries outside your country of residence, including the United States and Israel. We ensure appropriate safeguards are in place to protect your data in accordance with this Privacy Policy and applicable laws.

Specific International Transfers:

- Firebase (Google): Data stored on US-based servers with global replication
- RevenueCat: Subscription data processed in the United States with appropriate data protection safeguards
- Analytics Services: Data processed in the United States with appropriate data protection agreements

11 How We Secure Your Personal Data

We implement technical and organizational security measures including:

- SSL/TLS encryption for data transmission
- Encryption of sensitive data at rest
- Access controls and authentication
- Firebase security rules for database access control
- Employee training on data protection
- Need-to-know access principles
- Regular security monitoring and updates

12 Data Breaches and Notification

Upon becoming aware of a data breach that may compromise your Personal Data, we will notify all affected individuals as expeditiously as possible. The notice will include a description of the breach and actions being taken to address it.

Notification Timeline:

- We will investigate suspected breaches immediately upon discovery
- Affected users will be notified within 72 hours of breach confirmation
- Regulatory authorities will be notified as required by applicable law
- We will provide updates as the investigation progresses

13 Your Rights and Privileges

You have the following rights regarding your Personal Data:

- Right to Access: Request access to your Personal Data
- Right to Rectification: Request correction of inaccurate data
- Right to Erasure: Request deletion of your Personal Data
- Right to Restrict Processing: Request limitation of processing

- Right to Object: Object to processing based on legitimate interests
- Right to Data Portability: Receive your data in a portable format
- Right to Withdraw Consent: Withdraw consent at any time where processing is based on consent

Exercising Your Rights

To exercise any of these rights, contact us at support@scheduler-systems.com. We will respond to your request within 30 days.

Right to Complain

If you believe our processing of your Personal Data is unlawful, you can lodge a complaint with your local data protection supervisory authority. We would appreciate the opportunity to address your concerns before you contact any supervisory authority.

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14 Cookies and Tracking Technologies

We use cookies and similar tracking technologies to improve your experience. For detailed information about our use of cookies, please see our Cookie Policy.

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15 Children's Privacy

Our services are not directed to individuals under the age of 13 (or the applicable age of digital consent in your jurisdiction). We do not knowingly collect Personal Data from children. If you believe we have collected data from a child, please contact us immediately.

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16 USA Specific Provisions

The following applies to users located in the United States. While privacy laws differ by state, we apply consistent privacy protections to all US users.

State Privacy Laws

We comply with privacy laws in California, Colorado, Connecticut, Delaware, Florida, Indiana, Iowa, Montana, Oregon, Tennessee, Texas, Utah, and Virginia. Where state laws differ, we apply the most stringent provisions to ensure comprehensive data protection.

California Consumer Privacy Act (CCPA)

California residents have specific rights under the CCPA:

Do Not Sell or Share My Personal Information

We do not sell your Personal Data. We do not share your Personal Data with third parties for cross-context behavioral advertising. You have the right to opt out of any such sale or sharing at any time.

To exercise your right to opt out, contact us at privacy@scheduler-systems.com.

Other CCPA Rights

- Right to Know: Request information about personal data we collect, use, disclose, and sell
- Right to Delete: Request deletion of your personal data
- Right to Correct: Request correction of inaccurate personal data
- Right to Limit Use: Request limitation on use and disclosure of sensitive personal information
- Right to Non-Discrimination: We will not discriminate against you for exercising your CCPA rights

"Shine the Light" Law (California)

California residents may request information about our disclosure of Personal Data to third parties for direct marketing purposes. Contact us using the details provided to make such a request.

Children's Privacy

We do not knowingly market to or collect Personal Data from children under 13 years old as a matter of policy.

CAN-SPAM Act

We comply with the CAN-SPAM Act for commercial emails. You can unsubscribe from marketing emails at any time by contacting us or using the unsubscribe link in emails.

Telephone Consumer Protection Act (TCPA)

If you receive SMS marketing from us, you can opt out by replying 'STOP' to any SMS message.

Do-Not-Track Features

We do not currently respond to Do-Not-Track (DNT) browser signals as no uniform technology standard has been finalized. If a standard is adopted, we will update this policy accordingly.

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17 Canada and Mexico Specific Provisions

We comply with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA) and Mexico's Federal Law for the Protection of Personal Data (LFPDPPP).

Supervisory Authorities:

- Canada: Office of the Privacy Commissioner (www.priv.gc.ca)
- Mexico: INAI (www.ifai.org.mx)

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18 What We Do Not Do

- We do not request Personal Data from minors and children
- We do not process special category data without obtaining prior specific consent
- We do not use automated decision-making or profiling
- We do not sell your Personal Data to third parties

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19 Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify users of material changes by updating the "Last Updated" date at the top of this page. For significant changes, we may provide additional notice such as email notification.

Your continued use of our services after changes constitutes acceptance of the updated policy.

20 Contact Information

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact us:

Scheduler Systems Ltd Company Number: 517139382 General Inquiries: support@scheduler-systems.com Privacy Inquiries: privacy@scheduler-systems.com

We are committed to resolving privacy concerns and will respond to all inquiries as promptly as possible.